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March 12, 1993

Office of the Secretary
Federal Communications Commission
Attn. Donna R. Searcy
Washington D.C. 20554

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FEDERAL COMMUNICATIONS COMMISSION

Dear Ms. Searcy,

Mr. Tom Philbin from congressman Markey's office in Massachusetts has asked me to write to you.

I live in Belmont, Massachusetts. Our cable company is called Nashoba Cable. Over the years our rates have risen without the service changing. Recently Nashoba Cable has used the congressional October cable bill as yet another excuse to raise our rates.

We decided to try a simpler service in order to save money. Currently we have what is called "Super Basic" on two TV sets. Each set has its own remote control. "Super Basic" means network stations plus a few others such as CNN, home shopping, etc. We do not subscribe to any extra services such as movie channels. We decided to try "Economy Basic" which means just the network stations. At least we would get better reception. Without cable, we get almost unusable reception. Therefore we asked Nashoba Cable to provide us with "Economy Basic" on both TV sets. ~~Nashoba's response was that they provide "Economy Basic" on only one set and that we would be denied cable service on the other TV set.~~ I objected to what I see as unfair treatment (almost a kind of blackmail - i.e. if you want to use two sets then you must subscribe to more expensive service on both sets). Nashoba's response was that there are no regulations in this area and that they are within their rights.

Sincerely,

Anthony (Tony) Hughes
Tony Hughes